

Table 2.1 Summary of Federal Policies Pertaining to Agency Websites

| | Topic | Statute, Presidential Directive, or Other Document | Implementing Guidance | Website Implications | |
|---|--|--|--|--|--|
| I. General Government Policy | A. Performance and Results | Government Performance and Results Act | OMB Circular A-11, Part II | Performance plans, goals, and measures for agency programs | |
| | B. Customer Service | E.O. 12862, Setting Customer Service Standards | - | Identify customers, their needs, and set standards and benchmarks | |
| | C. Accessible Information Technology | Rehabilitation Act, section 508 | - | Information technology accessible to persons with disabilities | |
| | D. Electronic Government | Pres. Memo on Electronic Government | - | Standardized access to and ease of finding government information, plus privacy and security | |
| II. Federal Information Policy | A. National Information Infrastructure | NII Agenda for Action | - | Make govt. information more easily and equitably accessible | |
| | B. Privacy and the NII | Principles for Providing and Using Personal Information | - | Guidelines to personal information users and providers | |
| | C. Copyright | Digital Millennium Copyright Act | - | Protecting copyright in electronic media | |
| | D. Rights of Access to Information | Freedom of Information Act | Electronic Freedom of Information Act | - | Establish electronic reading room on websites |
| | | | Privacy Act | OMB Circular A-130, Appendix I | Handling of personal information |
| | | | Pres. Memo on Privacy and Personal Information in Federal Records | Review privacy policies and practices; update notices of systems of records | |
| | | | M-99-18 on Privacy Policies on Federal Websites | Display privacy policies on websites | |
| | | | M-00-13 on Privacy Policies and Data Collection on Federal Websites | Discouragement of and restrictions on use of “cookies” on websites; comply with COPPA | |
| | | | Public Printing and Documents: Depository Library Program | - | Publications provided to depository library program. |
| | E. Paperwork Reduction Act | Paperwork Reduction Act | OMB Circular A-130 | Framework for agency information management plan, including information dissemination | |
| | F. Clinger-Cohen Act | Information Technology Management Reform Act | E.O. 13011, Federal Information Technology | Websites to be interoperable and standardized across government | |
| | G. Security | Computer Security Act | Proposed Revision of OMB Circular A-130, April 13, 2000 | Mission based performance measures for information systems | |
| OMB Circular A-130, Appendix III | | | Security controls for federal information systems | | |
| | | PDD 63, Protecting America’s Critical Infrastructures | Performance measures for website security | | |
| H. Electronic Collection and Digital Signatures | Government Paperwork Elimination Act | OMB Notice: Implementation of the Government Paperwork Elimination Act | Increase and encourage electronic data collection and implement digital signatures | | |

I. Federal Records

Federal Records Act

General Records
Schedule 20,
Electronic Records,
and various NARA
Bulletins

Provide for management of
records created on websites